

Cancellation, Refund & No-Show Policy

A division of WMT Associates LLC — applies to all registrations for USCCA, NRA, NAAGA, and CPR/First Aid/AED courses. Last updated: August 14, 2026.

01 Cancellations & Refunds

Course fees are refundable according to the following schedule, based on when written cancellation notice is received relative to the scheduled start time:

NOTICE GIVEN	REFUND
More than 7 days before	Full refund, less a \$25 non-refundable administrative fee
48 hours to 7 days before	Full refund, less a \$50 non-refundable administrative fee
Less than 48 hours before	No refund

These fees apply regardless of reason for cancellation, including illness, weather, work conflicts, or personal emergencies, except as provided in Section 4 (Hardship Exceptions).

02 No-Shows

A "no-show" is defined as a registered student who fails to arrive, or fails to notify Ardent of a cancellation, prior to the scheduled start time of the course.

A student's **first no-show** is eligible for a one-time reschedule to the next available offering of the same course, at Ardent's sole discretion and subject to seat availability. This accommodation:

- Must be requested and confirmed in writing (email or text) within **7 calendar days** of the missed course.
- Is limited to **one reschedule per registration**. No further rescheduling, substitution, or extension will be granted.
- Does not extend to a different course, instructor, or location without Ardent's written approval.
- Carries **no additional fee** for the first reschedule.

03 Second No-Show

If a student fails to attend the rescheduled course, **the registration is forfeited in full** and no refund, credit, or further rescheduling will be issued. The student may re-enroll in a future course only by paying the full course fee again.

04 Hardship Exceptions

Ardent reserves sole discretion to waive any portion of this policy, including the administrative fees, in cases of documented emergency (e.g., hospitalization, active military orders, or death in the immediate family), verified in writing. Verbal assurances from instructors or staff do not modify this policy unless confirmed in writing by Ardent management.

05 Acknowledgment

By registering for an Ardent Training & Self-Defense Academy course, the student acknowledges having read, understood, and agreed to this Cancellation, Refund & No-Show Policy.